

WATER WATCH

Connecticut

May/June 2020

Crews Resume Water Main Cleaning

As Aquarion continues essential maintenance work, you may see one of our service crews opening fire hydrants in your neighborhood to clean water mains.

That's how we help keep the mains, and your home plumbing, clear of the sediment that builds up as naturally occurring minerals settle in water mains.

When the flushing is complete, you may still notice some discolored water in the system. We recommend clearing that out by running your cold-water faucets for about 15 minutes. This will also keep sediments out of your hot water tank.

We use our **CodeRED®** notification system to let customers know when we're cleaning local mains, so water can be stored in the refrigerator for drinking and cooking in advance. If you haven't yet signed up for this free service, we recommend you do so at www.aquarionwater.com/alerts-and-outages. Cleaning schedule information is also posted on our website under alerts and outages.



Outdoor Watering Schedule Returns

For Aquarion Customers in Darien, Greenwich, Newtown, New Canaan, Stamford and Westport

Aquarion's mandatory irrigation schedule is back in effect until Oct. 31 for the communities shown above. It'll help you keep your lawn and garden healthy without over-watering and wasting a finite resource. Check www.aquarionwater.com/watering for tips, and to see if you qualify for one of our variance options.

Mandatory, Maximum Twice-Weekly Sprinkler Irrigation Schedule

Last Digit of Your Address Number	Please Water Only On:
0, 2, 4, 6 or 8 (even numbers)	Sunday & Wednesday 12:01 am – 10:00 am, or 6:00 pm – Midnight
1, 3, 5, 7 or 9 (odd numbers)	Saturday & Tuesday 12:01 am – 10:00 am, or 6:00 pm – Midnight
No address number	Sunday & Wednesday 12:01 am – 10:00 am, or 6:00 pm – Midnight

Reopening Your Business? Be Sure To flush Plumbing

One must-read for any business reopening after a COVID-19 shutdown is the Connecticut Department of Health's Return to Service guide.

It details important steps businesses need to take to safely and thoroughly flush any stagnant water from your hot- and cold-water plumbing systems.

That includes getting clean, fresh water back into all your building's pipes, faucets, showers, ice and water dispensers, cooling towers and other equipment. There are also vital safety and equipment maintenance protocols to follow, since unused water systems can nurture harmful bacteria.

Please download your copy of the guide at www.aquarionwater.com/customer-care/covid-19 or visit www.ct.gov/dph.



We're Here For You

If COVID-19 issues are making it difficult for you to pay your water bill, please check out the special payment assistance programs we've set up to help Aquarion customers through this tough time. Please visit www.aquarionwater.com/assistance, or call **800-732-9678**.

