# **To Apply**, Please provide the following information:

#### 1. Completed & Signed Application

- 2. COPY of latest Aquarion water bill
- 3. COPY of proof of eligibility from one of the following sources:
  - Emergency Aid to Elderly, Disabled and Children (EAEDC)
  - Supplemental Security Income (SSI)
  - Social Security Disability Insurance (SSDI)
  - MassHealth
  - Section 8 (Housing Choice Voucher Program)
  - Food Stamps
  - Fuel/Heating Assistance
  - Medicaid
  - Veteran's Assistance under MGL c.115

#### Please Mail All Required Information to Wellspring in a Stamped Envelope

Mr. Vinny Harte, Executive Director Wellspring Multi-Service Center, 814 Nantasket Avenue, Hull, MA 02045

Wellspring is a private non-profit agency which acts as a third party to process all applications. For more information on Wellspring, visit www.wellspringmultiservice.org.

### Questions

Please contact Vinny Harte at (781) 925-3211 ext. 110, between the hours of 10am and 3pm, Monday through Friday, for additional program details, or visit us at www.aquarionwater.com.





## Customer Assistance Program



Stewards of the Environment  ${}^{\scriptscriptstyle\rm M}$ 



#### FOR MASSACHUSETTS CUSTOMERS

## About the **Program**

Aquarion Water Company of Massachusetts is pleased to announce that it has allocated a sum of \$20,000 to its Customer Assistance Program to assist customers in need with the payment of their water bills. A one-time voucher in the amount of \$50 will be granted to up to 400 customers who are either home-owners in Aquarion's service territory or contractual renters (water bill must be in renter's name) who pay a quarterly water bill. Once the \$20,000 has been allocated, the program will conclude for the calendar year.

## **Application Process**

To apply for assistance, customers may complete the application form to the right and attach proof of eligibility and mail or fax to Wellspring. If you need help completing the form, Wellspring will provide assistance. Call and leave a message that you are seeking help to apply for the Program. Customers qualify for the Program if they currently receive assistance from one or more of the following sources:

- Emergency Aid to Elderly, Disabled and Children (EAEDC)
- Supplemental Security Income (SSI)
- Social Security Disability Insurance (SSDI)
- MassHealth
- Section 8 (Housing Choice Voucher Program)
- Food Stamps
- Fuel/Heating Assistance
- Medicaid
- Veteran's Assistance under MGL c.115

## Submit application for consideration to Wellspring.

Note that social security retirement benefits alone do not qualify you for the program.

Mail the completed application in a stamped envelope, along with proof of eligibility, or fax, per the information on the application.

### Aquarion Water Company of Massachusetts Customer Assistance Program **Application Form**

Customer Name				
Address				
City, State, Zip				
Aquarion Account #				
Signature				
What is the best way to contact you if we have	Phone:			
questions about your application?	Email:			
Please complete the following statement, sign the application, and return it to Mr. Vinny Harte, Executive Director, Wellspring Multi-Service Center, 814 Nantasket Avenue, Hull, MA 02045 [phone (781) 925-3211 ext. 110; fax (781) 925-9562] for consideration on a first-come, first-served basis.				
Attach a copy of your most recent water bill, and proof of assistance from one of the following sources <b>(please check all applicable)</b> . Note that your application will NOT be approved without proof of eligibility:				
Emergency Aid to Elderly, Disabled and Children (EAEDC)		Section 8 (Housing Choice Voucher Program)		
Supplemental Security Income (SSI)		Food Stamps		
Social Security Disability Insurance (SSDI)		<ul> <li>Fuel/Heating Assistance</li> <li>Medicaid</li> </ul>		
MassHealth		<ul> <li>Veteran's Assistance under MGL c.115</li> </ul>		

For Office Use ONLY			
Received application	Proof of eligibility	Entered in Database	
Eligible? Yes / No	Aquarion notified	Customer notified	