To Apply, Please provide the following information:

- 1. Completed & Signed Application
- 2. COPY of latest Aquarion water bill
- 3. COPY of proof of eligibility from one of the following sources:
 - Connecticut Energy Assistance, TANF (Temporary Assistance to Needy Families)
 - SSI (Social Security Supplemental Income)
 - SSDI (Social Security Disability Insurance)
 - Helms Housing Tenant, Section 8 (Housing Choice Voucher Program)
 - RAP (Rental Assistance Program)
 - SAGA (State Administered General Assistance)
 - Medicaid
 - Operation Fuel, Inc.

Please mail all required information to:

Operation Fuel, Inc. 75 Charter Oak Avenue Suite 2-240 Hartford, CT 06106

Aquarion has partnered with Operation Fuel, Inc. to process all Customer Assistance program applications. Please allow up to 90 days for your credit to be applied.

Questions & Information

To learn more about Aquarion's Customer Assistance

PROGRAMS, VISIT:

OperationFuel.org/Aquarion

Call: 211, or Email: opfuelapplications@operationfuel.org

YOU MAY ALSO CONTACT:

Aquarion Water Company at (203) 445-7310 or toll-free at (800) 732-9678, with any questions







2023 Customer Assistance Program



About the **Program**

To assist customers in need, Aquarion Water Company of Connecticut has a Customer Assistance Program where a \$50 one-time voucher will be provided to qualified home-owners or contractual renters who are current with their water bill (bill must be in the renter's name). A total of \$50,000 has been allocated for eligible customers in Aquarion's service territory, and distributed on a first come, first serve basis, and the program will conclude at the end of the year.

Application Process

To apply for assistance, customers must provide their most recent water bill and sign the application form to the right. Send the application, recent copyof the water bill in a stamped envelope to Operation Fuel at the address provided on the application. Certain customers may be eligible for a one-time grant of up to \$250. To be considered for the one-time grant of up to \$250, you must include proof of four payments within a 12-month period and documentation of all household members and their income.

All applications must be submitted to Operation Fuel by December 31, 2023.

Aquarion Water Company of Connecticut 2023 Customer Assistance Program **Application Form**

Customer Name	
Address	
City, State, Zip	
Aquarion Account #	
Signature	
What is the best way to contact you if we have questions?	Phone: Email:
Please complete and sig	gn this application, include your most recent water bill and proof of eligibility.



Send completed application and documentation to:

Operation Fuel, Inc., 75 Charter Oak Avenue, Suite 2-240, Hartford, CT 06106

For Office Use ONLY			
Received application	Proof of eligibility	Entered in Database	
Eligible? Yes / No	Aquarion notified	Customer notified	