

To apply, please provide the following information:

1. Completed Application
2. COPY of current Aquarion Water Bill
3. COPY of Proof of Eligibility from ONE of the following sources:

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- Connecticut Energy Assistance
  - TANF (Temporary Assistance to Needy Families)
  - SSI (Social Security Supplemental Income)
  - SSDI (Social Security Disability Insurance)
  - Helms Housing Tenant
  - Section 8 (Housing Choice Voucher Program)
  - RAP (Rental Assistance Program)
  - SAGA (State Administered General Assistance)
  - Medicaid
  - Operation Fuel, Inc.

**PLEASE SEND ALL REQUIRED INFORMATION TO OPERATIONFUEL BY FAX, EMAIL, OR MAIL IN A STAMPED ENVELOPE**

## QUESTIONS?

Aquarion has partnered with Operation Fuel, Inc. to process our Customer Assistance Program Applications.

To learn more about Aquarion's Customer Assistance Programs, visit **OperationFuel.org/Aquarion** or call (860) 243-2345.

**Send your application to Operation Fuel!**

Email:  
[opfuelapplications@operationfuel.org](mailto:opfuelapplications@operationfuel.org)

Fax:  
860-243-1859

Mail:  
75 Charter Oak Avenue, Suite 2-240  
Hartford, CT 06106

You may also contact Aquarion Water Company locally at (203) 445-7310 or toll-free at (800) 732-9678, with any questions.

OperationFuel.org/Aquarion



Aquarion's 2020

# Customer Assistance Programs

For Connecticut Customers



## About the Programs

Aquarion Water Company of Connecticut is pleased to announce that it has allocated a sum of \$50,000 to its Customer Assistance Programs to assist customers in need with the payment of their water bills. Customers' current with their bills may be eligible for a one-time voucher, per customer, in the amount of \$50. Complete this application and return it to Operation Fuel to apply for the \$50 voucher. Certain customers may be eligible for a one-time grant of up to \$250. To apply, you must complete an application, in-person at an Operation Fuel, Fuel Bank or intake site. Visit [OperationFuel.org/Aquarion](http://OperationFuel.org/Aquarion) to learn more.

Customer Assistance Programs are available to customers who are either home-owners in Aquarion's service territory or contractual renters (water bill must be in renter's name) who pay a monthly water bill. Once the \$50,000 has been allocated, the program will conclude.

## Application Process

To apply for assistance, customers may complete the application form to the right and attach proof of eligibility. Customers qualify for assistance if they currently receive assistance from one or more of the following services:

- Social Security Supplemental Security Income (SSI)
- Temporary Assistance to Needy Families (TANF)
- Social Security Disability Insurance (SSDI)
- Helms Housing recipient paying the minimum
- Section 8 (Housing Choice Voucher Program)
- State-Administered General Assistance (SAGA)
- Rental Assistance Program (RAP)
- Medicaid
- Connecticut Energy Assistance Program
- Operation Fuel

In order to ensure delivery of your application, please fill out the application and attach copies as required and send to Operation Fuel.

PLEASE ALLOW UP TO 90 DAYS FOR YOUR CREDIT TO BE APPLIED.

## Aquarion's Customer Assistance Program Application Form 2020

Customer Name:					
Address:					
City, State, Zip:					
Aquarion Account #:					
What is the best way to contact you if we have questions about your application?:	<table style="width: 100%; border: none;"> <tr> <td style="border: none; width: 50%;"></td> <td style="border: none; width: 50%;">Phone:</td> </tr> <tr> <td style="border: none;"></td> <td style="border: none;">E-mail:</td> </tr> </table>		Phone:		E-mail:
	Phone:				
	E-mail:				

Please complete the following statement, sign the application, and return it to Operation Fuel: 75 Charter Oak Avenue, Suite 2-240, Hartford, CT 06106 prior to December 31, 2020 for consideration on a first-come, first-served basis.

**Attach a copy of your most recent water bill, and a copy of your proof of assistance for current year from one of the following services (please check all applicable). Note that your application will NOT be approved without proof of eligibility:**

- Temporary Assistance to Needy Families (TANF)
- Social Security Supplemental Security Income (SSI)
- Social Security Disability Insurance (SSDI)
- Helms Housing recipient paying the minimum
- Section 8 (Housing Choice Voucher Program)
- Rental Assistance Program (RAP)
- State-Administered General Assistance (SAGA)
- Medicaid
- Connecticut Energy Assistance Program
- Operation Fuel

Signature: \_\_\_\_\_

For Office Use ONLY				
Received application		Proof of eligibility		Entered in Database
Eligible?	Yes / No	Aquarion notified		Customer notified