Ice is great in drinks and under skates, but it can be a disaster if it forms inside your home’s water pipes. When water turns to ice it expands with enough force to split pipes wide open. This could flood your home or business with a rush of water, and cost you thousands of dollars in emergency repairs.

With winter poised to make its annual visit, now is the time to make sure none of your pipes – or your water meter – are exposed to cold air. Pipes within any outside-facing walls are at special risk of freezing.

Surprisingly, fire is another danger. Each year, people trying to thaw a frozen pipe with an open flame end up accidentally setting flammable materials ablaze.

Fortunately, there are many ways to avoid frozen pipes, plus far safer ways to thaw any that do freeze. For timely tips on how to save yourself a lot of inconvenience and money, check out aquarionwater.com/frozenpipes.

We’re happy to report that after 12 months and over 50 million gallons of water treated at our Mill Road Plant, no regulated per- and polyfluoroalkyl substances (PFAS) can be detected in Well 6.

The running average for PFAS in blended water from the six wells treated by the plant is down to five parts per trillion. That’s less than 1.3 drops of water in a standard, 16’x32’ swimming pool.

To learn more about PFAS, visit aquarionwater.com/pfas.

Aquarion customers in Rye are now back to enjoying service from our newly refurbished Jenness Beach water tank.

Crews took the tank out of service for two months to upgrade the tank’s exterior coating. Other work included protective coating for the tank’s interior along with structural improvements.

We expect the refurbished tank to provide 20 years of service before needing improvements. Just like other infrastructure, water tanks need periodic maintenance and upgrades to continue delivering the high-quality service you expect.

Did You Know?

America’s Clean Water Act has now been protecting your drinking water for 50 years.

Learn more at epa.gov/laws-regulations/history-clean-water-act