

WATER WATCH

New Hampshire

Winter 2022

Aquarion Welcomes Abenaki Water Customers

In December 2021, the 10,000 customers of New England Service Company (NESC), which provides regulated water service in Connecticut, Massachusetts and New Hampshire, became customers of Aquarion.

We completed this acquisition after receiving approvals from NESC shareholders, each company's board of directors, and utility regulators in all three states.

Aquarion has retained all NESC employees. As part of our team, they now have access to greater financial and technical resources to help in delivering high-quality water and services to customers.

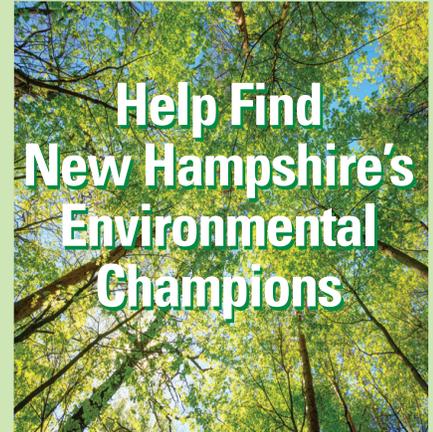
In New Hampshire, we're welcoming customers of NESC's Abenaki Water, which serves Belmont, Bow, the Bretton Woods area of Carroll, and Gilford.

Since 2011, Aquarion has grown its customer base by about 10 percent through the acquisition of 84 water systems whose customers can benefit from our larger scope and technical expertise. Aquarion now serves some 226,000 customers in the three states.



Greener Than Ever!

Nominations will soon open up for the 2022 Aquarion Environmental Champion Awards Program – with our largest awards ever – up to \$5,000. Award categories include business, non-profit, adult and student (grades 9-12). Watch for full details in mid-February!



PFAS Treatment System Online At Mill Road Plant

Aquarion has now brought levels of per-and polyfluoroalkyl substances (PFAS) – which were already in compliance with New Hampshire regulations – down to even lower levels through the completion of a project at its Mill Road treatment plant in North Hampton.



PFAS are a group of man-made chemicals used in wide range of products and commercial applications. They can enter drinking water supplies by many means, such as industrial and commercial discharges, septic tank leaching and the use of fire-fighting foam.

The Mill Road plant meets local water demands by blending water from several wells. Water production from one of the wells, Well 6, had to be reduced to meet PFAS limits. With the completion of this PFAS treatment project, Well 6 is now back to full production. The treatment upgrade installed a granular carbon PFAS filtration system to the Mill Road plant, restoring overall system capacity.

Aquarion was able to complete the project at significant savings to our Seacoast customers by securing \$1.7 million from state grant funds designated for removing PFAS and improving water quality. We sincerely appreciate the support of the New Hampshire Drinking Water and Groundwater Advisory Commission and the New Hampshire Department of Environmental Services in helping to minimize the cost of this new treatment.

Did You Know?

Aquarion's Customer Assistance Programs and are still available to help anyone having difficulty paying their water bills. Visit www.aquarionwater.com/assistance or call Customer Service at **1-800-732-9678** to learn more.

