

## Free Fun for Winter!



Stamford Museum & Nature Center



Reel to Real - Diversity Film Series

Throughout the winter season, be sure to take advantage of the special deals Aquarion has arranged for its customers at area attractions. You'll find ticket deals to places like the Stamford Museum and Nature Center, the Ridgefield Playhouse, Mystic Aquarium and Mystic Seaport Museum. Just head for [aquarionwater.com/freetickets](http://aquarionwater.com/freetickets) — and enjoy the fun!



## Did You Know?

The average family can save 700 gallons of water a year simply by replacing old, inefficient faucet aerators with WaterSense-labeled models. That's like getting 45 free showers! See [epa.gov/watersense](http://epa.gov/watersense).

## Slamming the Doors on Scammers

We've all heard how scammers abuse today's technologies to steal money and private information from unsuspecting people. But even a simple knock on your door can bring trouble.



Door-to-door scammers are expert at talking past your defenses to gain what they want – payments, personal information, valuables. For utility customers, tactics include threatening to turn off your service, claiming there's an issue with your water or your plumbing needs an "inspection."

Please remember that Aquarion representatives are always ready to provide photo identification when asked. If any visitor seems even slightly suspicious, call us immediately at **1-800-732-9678**. And report it to the police.

### More than doors

Meanwhile, watch out for unsolicited emails, calls or texts threatening shut-offs or demanding immediate payment – often in an unusual way or place. Keep passwords and account numbers private. And, again, use our 800 number above to reach Aquarion customer service to confirm any in-person contact or request.

To learn more about how you can protect yourself from utility scammers, visit [aquarionwater.com/scammers](http://aquarionwater.com/scammers).



## Understanding your water bill

Aquarion's billing statements provide a wealth of information you can use to conserve water, manage finances, and save time and money in other ways, too.

**CONTACT US**  
1-800-732-9678  
C@aquarionwater.com

Account Number: 200000000  
Statement Date: 01/03/24  
Service For: 3 SAMPLE ST BRIDGEPORT CT 06607

| Category              | Amount |
|-----------------------|--------|
| Previous Balance      | 41.30  |
| Payments Received     | -41.30 |
| Balance Forward       | 0.00   |
| Total Current Charges | 45.89  |

**Water Usage History**

**Water Usage Summary**

This month your usage was 7 CCF. This month you used 2 CCF more than the same period last year.

On the upper right, you will find a quick summary of your balance and due date. Flip over your bill and you'll find a more

detailed report of your Aquarion account – your meter readings, payments, latest charges and more.

For example, on the upper left side a graph shows your water usage over the last year. Underneath is a comparison of your current usage and the same period last year.

Keep the top part of your bill for your records. Use the detachable stub to send in with your payments.

See any big spikes? That can tip you off to where water's being wasted or possibly leaking. Just to the right is an information block where we share helpful information on a variety of topics.

Even better, sign up for e-billing. You'll avoid buying stamps and mailing in payments. And you'll conveniently get all the above information every billing period. Enrolling in e-billing is easy at [aquarionwater.com/billing](http://aquarionwater.com/billing).