

Spring Irrigation Spruce-Up



Reducing lawn and garden irrigation isn't the only way to avoid wasting water outdoors. The EPA advises these four steps for smarter watering every spring:

- Inspect sprinkler heads. A broken one can waste over 4,000 gallons/month!
- Connect hoses and pipes tightly so they don't leak.
- Direct sprays on landscapes, not pavement.
- Select an irrigation controller with the "WaterSense® label."



Did You Know?

Leaky toilets can silently waste hundreds of gallons of water per month. We'll send you free dye tablets you can use to see if your toilet is leaking. Just email us at cs@aquarionwater.com.



Water Conservation Program To Begin in Dover, Millbury and Plymouth

Aquarion's water conservation program begins May 1 for our customers in Dover, Millbury, and Plymouth. Aquarion is implementing a mandatory irrigation schedule to ensure a sustainable drinking water supply for our customers and to protect our natural resources, as well as to comply with requirements of the Massachusetts Department of Environmental Protection.

For our customers in Dover and Plymouth, outdoor water use is allowed two days per week before 9:00 am and after 5:00 pm. The days on which customers can water is based on the last digit of their address. Visit www.aquarionwater.com/watering for additional details.



For our customers in Millbury, outdoor water use is allowed on an odd-even schedule before 9:00 am and after 5:00 pm. The days on which customers can water is based on the last digit of their address. Visit www.aquarionwater.com/watering for additional details.

Hand-held watering of plants and gardens is allowed at all times.

Monthly Billing Schedule Begins In July



Starting on July 1, customers in Millbury and Oxford won't need to wait 12 weeks or longer to see how much water they're using. Aquarion is switching to a monthly billing schedule that will help you keep a much closer tab on your water consumption.

In the past, a leaky pipe or malfunctioning irrigation system could waste thousands of gallons of water before homeowners knew about it. With monthly billing, you'll be able to spot and fix problems much sooner.

To simplify monthly payments, you can enroll in our free, paperless E-Billing service. Just set up its "Auto-pay" option to have your bills covered by automatic withdrawals from your checking account. Or sign up for your bank's online payment service.

We'll also be pro-rating our basic service charge, instead of charging you a flat rate. And you'll notice that your last quarterly bill will cover a longer or shorter billing period, with the amount reflecting that. After that you'll be billed monthly.

Questions? Just contact our Customer Service Center at 1-800-732-9678 weekdays from 8 a.m. to 5:30 p.m. And for more ways to save water and reduce your monthly bills, please visit www.aquarionwater.com/conserv.