



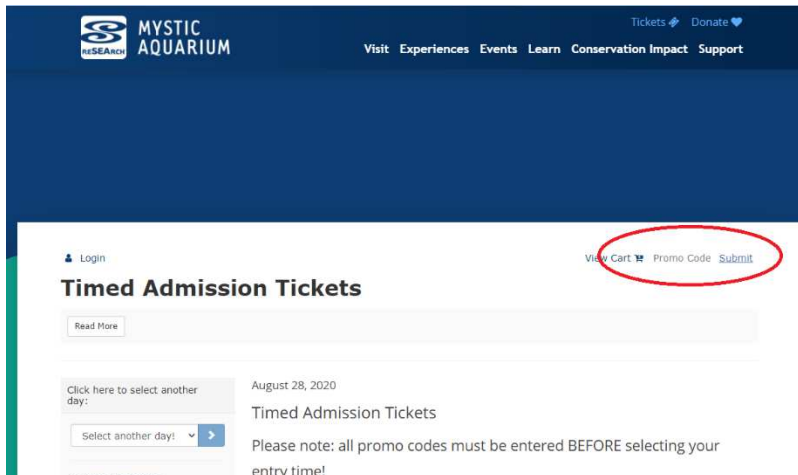
2020 AQUARIUM BOGO TICKET REDEMPTION PROCESS

Due to the COVID-19 pandemic, Mystic Aquarium has made several changes to daily operations and the ticketing process to ensure the health and safety of our animals, guests, staff and volunteers.

Advance timed tickets are now required for admission. Guests must reserve a day and time for their visit online before they arrive at the front gate. Aquarium capacity at any one time is capped at 50% of normal. Other measures, including mandatory one-way traffic flow, temperature screening, face coverings and social distancing markings throughout the campus are designed to ensure that we all remain compliant with social distancing measures and campus capacity.

TO RESERVE TICKETS:

- Patrons who are Aquarion customers are eligible for a Buy One, Get One Free promotion (adult category only).
- For additional information on purchase and redemption, please visit MysticAquarium.org/timed-tickets.
- **In order to receive the BOGO discount when you reserve tickets on our web site, please enter the promo code **Water20** before beginning the purchase process.** Once you enter the promo code, the second ticket price will drop to \$0. You will then be able to check out as normal.



TO REDEEM TICKETS FOR ENTRY AT FRONT GATE:

- On the reserved date and time of visit, the guest **MUST** show their timed ticket **AND** one form of identification that shows their town of residence as an Aquarion customer to validate the purchase. Guests without both forms of documentation will not be admitted.

Please contact Mystic Aquarium Guest Services with any questions at 860.572.5955 x222.